

Welcome to International Social Service

Last Updated Monday, 30 August 2010

What is International Social Service Australia?

International Social Service Australia works across borders with those in vulnerable situations, with a special emphasis on children. We work to ensure entitlement and protection under international human rights frameworks, through the professional delivery of casework and advocacy services.

ISS Australia is part of an international network of ISS units. It has co-operative correspondent services in a network involving more than 150 countries and is affiliated with the ISS General Secretariat in Geneva, Switzerland, which has consultative status with the United Nations Economic and Social Council.

Not sure if ISS can help?

[Click here](#) to email an experienced ISS caseworker.

For general enquiries call the National Office on (03) 9614 8755.

Clients can also call the National Office on our toll free number 1300 657 843.

For general enquiries in NSW call the NSW Office on (02) 9267 0300.

[Click here](#) for a list of ISS Branches and Correspondents.

Latest News

ISS/CIR Statement - EARTHQUAKE IN HAITI: INTERCOUNTRY ADOPTION CASES - PAPER written by International Reference Centre for the Rights of Children Deprived of their Family (ISS/IRC) - Published on January 18, 2010

[Find out more about our IPCA Service.](#)

IPCA Service Brochures: English, Arabic, Chinese and Spanish.

[Click here to see 1996 Convention Report.](#)

[Click here to see the Victorian Kinship Care Project.](#)

[Click here to see the Annual Report 2007/08.](#)

[Click here to see the Financial Statements 2007/08.](#)

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ISS produces an email based newsletter, providing a brief update on ISS services and contemporary issues. To subscribe, visit the 'Newsletter' section of the website, or, request your email address is added to the list here.

[Contacting Your Local ISS Office](#)

The ISS Australia branch receives many calls each week from people overseas looking for someone in Australia. Although tracing is a service we offer, the procedure is for people to apply to the ISS unit in the country in which they are living. The local ISS branch or office then contacts their counterpart in the country where the other person is sought. For information about the nearest ISS unit please go to the ISS General Secretariat website at www.iss-ssi.org or email them at info@iss-ssi.org.

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[Who uses ISS services?](#)