

About ISS Australia

International Social Service (ISS) Australia is a national charity with over 50 years' experience **defending children and connecting families across the world.**

ISS Australia works with those who are separated by international borders, with an emphasis on the best interests of the child. ISS Australia is part of an international network spanning over 140 countries, based in Geneva, with advisory status at the United Nations.

ISS Australia is an independent, not-for-profit, non-government organisation.

ISS Australia is a leader in its field. Its inter-country services include:

- International Parental Child Abduction Support
- International Family and Post Adoption Tracing and Reunification
- Inter-country Child Welfare and Kinship Placement
- Family counselling and mediation for families separated by international borders
- Professional services including training and capacity building, research, and advocacy

Please see our other brochures on these services.

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1300 657 843

www.iss.org.au



Defending children • connecting families • across the world

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About International Social Service Australia

International Social Service (ISS) Australia is a national charity with over 50 years' experience defending children's rights and connecting families across the world. ISS Australia provides professional social work services to families and children separated by international borders, with an emphasis on the rights of children.

ISS Australia is a leader in its field and the only Australian non-government organisation with a unique focus on providing international social work services.

ISS Worldwide

ISS Australia is a member of the ISS international network, founded in 1924 in Switzerland. Today ISS operates in more than 140 countries worldwide and has Consultative Status with the UN. ISS Australia's network membership gives us the unique capacity to refer cases to qualified colleagues virtually anywhere in the world and to work effectively in supporting Australian families separated by international borders.

ISS Australia provides services to families and children separated by international borders, with an emphasis on the rights of children.

Working with Families and Children

Our social work services focus on the care, protection and support of children and families across two or more countries. They include:

- International family and post-adoption tracing and reunification
- International child welfare and kinship care
- International family counselling and mediation
- International parental child abduction support

International Parental Child Abduction (IPCA)

IPCA occurs when a parent takes a child to another country (or remains in another country) without the other parent's consent. Cases of IPCA occur regularly across Australia and the rest of the world. Today, an estimated **3-4 children each week** are abducted from or to Australia by a parent.

ISS Australia provides comprehensive free services in this area. We offer help to parents seeking the return of an abducted child and parents who have abducted their child. Our focus is always on the best interests of the child.

Professional Services

ISS Australia provides the following professional services on issues emerging from and related to our social work practice. These can be both domestic and international in nature.

- Research, Policy Development and Advocacy
- Training, Community Education and Capacity Building

Our Fees and Charges

ISS Australia is a not-for-profit, charitable organisation. We receive government funding for some services, however fees do apply to those services without such funding. A concession rate applies to those on low or statutory incomes.

For details on our services and fees, refer to **www.iss.org.au or call 1300 657 843 (local call cost).**

All ISS Australia's services are provided by qualified professional Social Workers experienced in working on cases across international borders and delivering high-quality, timely and confidential services.

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